2019 ANNUAL REPORT

Opening the doors to opportunities





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Dear Friends,

My office at St. Ann's Center is located a few yards from the main entrance, and it's hard to miss the loud and distinctive sound the front doors make as they open and close. Clanging and reverberating throughout the lobby and into the hallways, some find the sound annoying; for me, it is a welcome reminder of St. Ann's mission – to open doors for women, children, and families who too often have found the doors of opportunity closed to them.

When a mother and her child step into St. Ann's Center, they enter a place of healing and strengthening. A door has been opened to safe housing and supports, tools and resources to help them build a better future. Each mother is offered counseling, mentoring, life skills, and parenting classes. Through our Education & Employment Program, she receives assistance in furthering her education and finding employment. Doors to a solid foundation for future learning are opened for her child. There is an opportunity to learn and thrive in our Child Care Center and Early Head Start program with other children from the community. Strengthened through their time at St. Ann's Center, nine families successfully completed our program in Fiscal Year 2019. Our families leave us to open new doors to permanent, stable housing. I rejoice in their success, confident that they will take what they have learned as they move forward in life, opening the doors to other opportunities.

I am so grateful to all who join us in carrying out St. Ann's mission – our generous supporters, our dedicated Board of Directors and our devoted staff. You bring hope and opportunity to the families at St. Ann's, helping them open the doors to a brighter future.

With heartfelt thanks, Sister Mary Bader

Our 2019 Annual Report has been delayed due to staffing challenges associated with the Covid virus that impacted us throughout most of 2020.





St. Ann's Mission, Vision, and Values:

Mission: St. Ann's Center for Children, Youth and Families strengthens and supports families on their journey toward stability. Inspired by Catholic social teaching and Gospel values, St. Ann's Center provides a nurturing community where families heal from the past, overcome barriers, and take hold of their future.

Vision: St. Ann's Center is a leader in innovative services to women, children, and families.

Values: St. Ann's Center is committed to providing care that is safe, nurturing, healing, empowering and strength-based, and where all are served with compassion, dignity, and respect.

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Housing Programs

St. Ann's Center operates three supportive housing programs that cater to the needs of young moms and children in need. Grace House, Hope House, and Faith House provide a safe space to those who need it most. In addition, families have access to services that address immediate safety needs and lay a solid foundation for lifelong independence and opportunity.

Teen Mother & Baby Program Grace House

In Grace House pregnant and parenting young women receive supportive housing services as part of St. Ann's Teen Mother & Baby Program. The young mothers are supported through their pregnancy and early motherhood. Our staff, acting as Life Coaches, provides structure and guidance to the young clients as they continue their education, make important decisions about the well-being of their young families, and plan for the future.

Transitional Housing Program Hope House and Faith House

Our transitional supportive housing program consists of Hope House and Faith House. Hope House clients reside in single-family units with shared kitchens and living spaces in St. Ann's main building. Faith House residents live in a standalone building on St. Ann's campus that allows for a more independent setting of private, one-bedroom apartments with a shared kitchen and living areas.

All residents have access to our wrap-around support services, in addition to 24-hour supervision and mentoring. These services are designed to supplement the housing needs and prepare our residents for a life of stability, successful careers, and financial independence.

16 Mothers **&** 14 Children **&**

served in Teen Mother Program

31 Families (31 mothers & 40 children)

served in Transitional Housing

6 Healthy babies born while Moms resided at St. Ann's.

100% of eligible families(9 of 9) successfullytransitioned into safe,permanent housing.

Child Care Center

St. Ann's Child Care Center was the first Infant Child Center licensed in the state of Maryland outside of a hospital setting. We have been offering high quality and safe child care to residents and children from the community for over three decades. Our child care services consist of a full developmental program focusing on social and emotional development.

Infant and Toddler Program (ages 2 months to 2 years)

Since our founding in 1860, the care of infants and toddlers has been at the center of St. Ann's mission. Each child entrusted to us receives individualized care and attention in a loving environment designed to meet each child's needs. The children develop at their own pace under close supervision.

St. Ann's Early Head Start Program is available to low-income families with children under the age of 3. The program is designed to address the gap of young families requiring early childhood education programming. This developmentally rich child care experience prepares the children for continued growth, setting them on a path to academic success.



The power of St. Ann's Early Head Start program is told through the experience of one family. Jana, a resident mother of two, expressed concern to the child care staff that her 8 month old daughter Kim was not as "vocal" as her older brother at the same age. Staff were advised to be attentive to this concern. Kim's first developmental assessment validated her mom's suspicions. Kim's speech was delayed. An early intervention plan was put in place. While Kim was progressing, her mother, who had been volunteering in the child care center, was hired as an aide. By the time the family completed St. Ann's housing program, Kim, at 18 months was exhibiting age appropriate speech development.



81 Children served & 22 Children

enrolled in Early Head Start



Low Teacher-Child Ratio



Indoor and Outdoor Play Areas



Hands-on Science Activities



Computer Fun & Play-Centered Learning



Health and Fitness Program

- 5
 - **Music**
 - **Arts and Crafts**



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Dedicated and Experienced Staff

License #33020

St. Ann's Center for Children, Youth & Families

Preschool Program (ages 3 to 4 years)

St. Ann's Center guides children in their whole development, not just their ABC's. In their last two years at the Center, children are prepared to transition to Kindergarten. With guidance from well-trained, caring teachers and through activities, instruction and play, the students grow in confidence and self-esteem while learning social skills in a nurturing environment.



students tutored and supported with their academics in high school students enrolled in GED classes students enrolled in English classes students participated in citizenship classes families engaged in Mentoring Program

Education and Employment Program

St. Ann's Education and Employment Program (EEP) helps families overcome barriers to academic excellence and workforce success. Personalized roadmaps guide the residents in developing academic and long-term career strategies that set them on their way to financial stability. There are several components to the program, all of which are delivered on-site.

Employment Counseling

Our career-centered counseling program is a collaborative effort in conjunction with our local partners geared to building the foundation for lifelong independence. Our residents receive one-on-one career counseling, resume writing assistance, job etiquette advice, and job placement assistance.

GED Prep & Tutoring

Our Education Center assists women within St. Ann's Center and from the community who have not earned a high school diploma. Our younger mothers who are enrolled in high school receive individualized tutoring and are assigned a staff member who serves as an advocate for the student and a liaison to the school. Prep classes are conducted for women working toward their GED.

Parenting and Life Skills

Through Parenting and Life Skills classes, residents acquire practical knowledge and skills. These classes are taught by staff and volunteers with professional experiences in various fields. Subject areas include financial literacy; maternal and pediatric health; child development; nutrition; self-care; spirituality; parenting; and Street Law, Inc., to name a few.

ESL

St. Ann's English as a Second Language (ESL) program is now in its second year. Ten students, including members of the greater community, enrolled in the program this year. Each tiny success was its own reward as students grew in confidence and ability. The ESL students learned that they can use the tools they acquired in class to advance in their ability to speak, read, write, and understand English.

Mentoring

Volunteer Mentors are matched with mothers in the program and stay in weekly contact with their mentees so they can provide support and guidance. Mentors and mentees both agree to participate in the relationship and work together to celebrate successes and develop support systems for struggles.

Clinical & Social Work Services

A key component of St. Ann's residential program is the access to onsite wrap-around Clinical and Social Work Services. Our team recognizes that many of our mothers have encountered multifaceted challenges, some dating back to childhood. Upon arrival at St. Ann's, a social worker/case manager is assigned to each resident to assist in navigating access to health benefits, child care vouchers and other benefits. The worker and team then meet with the mothers to create personalized plans designed to address and serve each mother's complex and unique needs.

The St. Ann's Center team creates a comprehensive treatment plan for young mothers and encourages them as they grow. Our Clinical and Social Work Services provide trauma-informed, strength-based services to the families, both individually and in a group setting. These services are designed to help the young mothers heal from traumatic experiences and start building a better future for their young families.

Staff Spotlight

On any given day, a peek inside St. Ann's Preschool Program reveals a lively classroom of busy 3 and 4 year olds and their teachers engaged in meaningful activities. Amidst the hustle and bustle, Anna Marie Avellerya, a beloved child care aide of more than three decades, quietly attends to the standard duties of her position – setting lunch tables; distributing snacks; cleaning up the remnants of a colorful art project; and preparing cots for naptime.

Anna Marie's role extends far beyond routine tasks. Anna Marie is engaged in other activities that contribute to the well-being of each child. Each gesture of care is given lovingly and reflects her caring personality. Before the children head out to the playground, she zips up coats, fixes hats on heads, and checks for untied shoestrings. In the summer, she gently applies sunscreen to arms, legs, and faces. During activity time, she instructs children on using scissors safely or identifying colors for a painting project.

Perhaps Anna Marie's greatest contribution to the classroom is demonstrated in the tender affection she shows the children. When a little one is having trouble separating from a parent at the morning drop off, Anna Marie offers a reassuring hug. If feelings are hurt, Anna Marie sits a child on her lap offering encouraging words and acknowledging the child's feelings. As a dispute arises about whose turn it is to play with a toy, she peacefully encourages sharing. St. Ann's is blessed to have Anna Marie serving as a child care aide!



Volunteer Spotlight

Listening to a resident share her "St. Ann's experience" with the crowd gathered at our annual fundraiser, Michele Davis knew immediately that she wanted to get involved in St. Ann's mission. The young woman's testimony had deeply touched Michele, who years earlier had become pregnant while still in college. She experienced homelessness and had no place like St. Ann's to turn to for help.

Michele began volunteering at St. Ann's. Joining forces with Board Chair Tonya Sharpe, Michele hosts quarterly dinner get-togethers for the women at St. Ann's. Each gathering is focused on instilling a sense of hope and optimism in the mothers. Introducing personal development tools such as journaling and the creation of vision boards, Michele and Tonya have provided opportunities for the women to explore their inner feelings, recognize their strengths, and express their aspirations. The evenings are very popular, drawing a crowd of mothers eager for fellowship, heartfelt sharing, healing, and growth.

One Valentine's Day, Michele invited her then fiancé, Corbett, to be part of the evening dinner gathering at St. Ann's. Together, the couple spoke of and modeled what a loving, respectful relationship looks like. Michele reminded the mothers that, when they allow another special person to be a part of their life, they must consider how that person will be present for their children.

Michele draws from her own experience to encourage and inspire. Her story of being young, pregnant, and homeless resonates genuinely with our mothers, just as her journey to wholeness encourages them. Michele's message to them is clear, "Your life today does not have to define your tomorrow."

Michele is married and works as a civilian contractor at the Pentagon. Her son, a West Point graduate, is an officer in the Army. She also has a daughter who is in college.





Volunteer Highlights

7,922 VOLUNTEER HOURS



Resident Spotlight

Dea'janae recalls life as it was before she came to St. Ann's Center. She had little in the way of resources but was working hard to improve her future. A homeless college student, she lived at an area youth shelter. Although far from an ideal situation, it was a place she could count on – until her unplanned pregnancy made it necessary for her to leave.

The youth shelter did not offer services for pregnant women, so Dea'janae was referred to St. Ann's. Upon her admission, she felt welcomed and supported by St. Ann's staff, and found she got along well with the other residents. Additionally, she was delighted and extremely grateful to have her own room – a "luxury" she'd never had at the shelter. Dea'janae understood that St. Ann's was more than just a place to stay. She accepted her responsibilities as a resident and was determined to make the most of the opportunities the program provided.

One evening, Dea'janae experienced a life-threatening medical emergency, a condition for which there had been no warning. She lost consciousness, but the quick actions of staff and other residents saved her life and that of her unborn daughter. "Everybody saved us," Dea'janae remarked, when she learned how everyone had pitched in to address her immediate needs until emergency medical personnel arrived. A staff member accompanied her to the hospital where her tiny daughter was delivered by an emergency cesarean section and Dea'janae received the treatment she needed to stabilize her condition. In spite of the serious health complication she experienced, she and her daughter survived.

When she returned to St. Ann's, Dea'janae was glad to be in a supportive environment as she recovered and adjusted to motherhood. She could easily speak to staff about her concerns,



and she found it reassuring to be around other young mothers. The parenting skills classes at St. Ann's helped her understand her baby's needs and stages of development.

One of the most important benefits Dea'janae says she received from St. Ann's was learning how to become more resourceful. She used what she learned through the Education and Employment Program – especially the life skills and financial literacy components – to better manage her life and build her bank account. While at St. Ann's she was able to continue her education. When she successfully transitioned to independent living, she had received her Bachelor's degree and had begun graduate coursework.

Because of her own life experience, Dea'janae has a passion for assisting homeless youth. She found a job with a social service agency where she works to improve and increase supports for homeless college students.

And her little daughter? Noelle is flourishing. Dea'janae has set her on a course to reach for the stars and achieve anything she sets her mind to do!

Staff Leadership

St. Ann's Leadership

Our work would not be possible without the dedication of our staff and the stewardship of our Board of Directors.



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St. Ann's Center for Children, Youth & Families



St. Ann's Center Partners in Caring (July 2018 – June 2019)

St. Ann's Center for Children, Youth and Families expresses its utmost gratitude to all the individuals who so generously supported us in FY 2019. Our donors are listed by giving level to ensure transparency. As the following report reflects, St. Ann's Center relies on gifts large and small to provide services to the vulnerable young families in our care. Thank you for your generosity and loyal support.

This is our Annual Report for Fiscal Year 2019; the following list recognizes only those who donated to St. Ann's between July 1, 2018 and June 30, 2019. If you donated to us more recently, you will be recognized in an upcoming Annual Report.

The listing of foundations, businesses and government agencies partners begins on Page 13. We do not always receive complete information about workplace giving pledges however; we have listed the workplace campaigns and donors that supported us in FY 2019 on Page 14. The listing of individuals and organizations that donated in-kind goods or services begins on Page 17.



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Government

Maryland Department of Human Services - MEFP

Montgomery County Maryland -Executive's Community Collaboration

Office of the Prince George's County Executive

Prince George's County - Community Grants

Prince George's County Council

Prince George's County Department of Housing

Prince George's County Department of Social Services

U.S. Department of Health & Human Services - Administration for Children & Families

Religious & Non-Profit Organizations

AARP

Angel Mission Fund of Charity Sisters Archdiocese of Washington Asphalt Angels Black Eyed Susan Doll Club of MD Blue Knights of MD No. 1 Bowie-Mitchellville MD Silhouettes Catholic Business Network of Washington, D.C.



Catholic Charities - Archdiocese of Washington

Catholic Health Association of the United States

Celestial Church of Christ -Washington Luli Parish

Church of the Little Flower

Church Women United East-West Montgomery County Unit

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*Denotes Circle of Angels Member †Deceased

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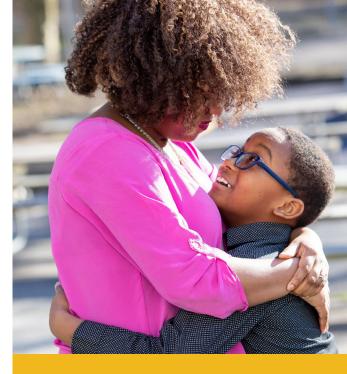
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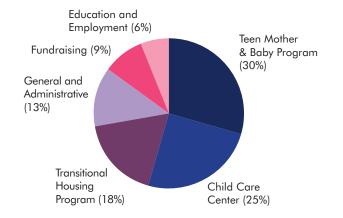
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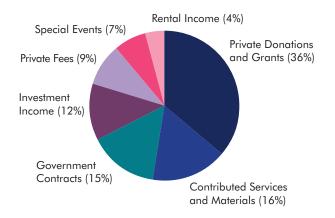
Thank You!

Financial Summary

| Expenses FY2019 | | | |
|------------------------------|-----------|------------|--|
| Teen Mother & Baby Program | 1,353,315 | 30% | |
| Child Care Center | 1,109,785 | 25% | |
| Transitional Housing Program | 806,214 | 18% | |
| General and Administrative | 578,521 | 13% | |
| Fundraising | 385,555 | 9 % | |
| Education and Employment | 249,803 | 6 % | |
| Total Expenses | 4,483,193 | 100% | |



| Revenue FY2019 | | | |
|---------------------------------------|-----------|------------|--|
| Private Donations and Grants | 1,555,900 | 36% | |
| Contributed Services and Materials | 708,000 | 16% | |
| Government Contracts | 627,264 | 15% | |
| Investment Income | 523,791 | 12% | |
| Private Fees | 405,494 | 9 % | |
| Special Events | 316,791 | 7% | |
| Rental Income | 168,220 | 4% | |
| Total Revenue | 4,305,460 | 100% | |



This financial information is contained in a full set of audited financial statements prepared by Gelman, Rosenberg & Freedman Certified Public Accountants. Copies of the completed audit can be obtained from St. Ann's administrative offices at 4901 Eastern Avenue, Hyattsville, MD 20782.

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